

WELCOME TO YOUR NEW PHARMACY BENEFIT

The word “change” probably elicits some uncomfortable feelings. In this case, a change in your pharmacy insurance is actually a good thing. We’re a team of pharmacists helping you get the medication you need with ease and care.

The trueDifference

You’re more than a number. At True Rx Health Strategists, you are our patient. Our motivation is your health and quality of life.

Smart medication choices are made by ethical health care providers. Our formularies are designed to keep you healthy and productive.

Affordable specialty. If you take a specialty medication, your dedicated case manager will reach out and share potential savings for your medication.

Our mobile app lets you compare your medication price at different pharmacies and access your medication history.



Daniel W., Pharmacist
True Rx Health Strategists

NEXT STEPS

- 1 **LOOK** for your new insurance card in the mail.
- 2 **TAKE** your new card to your pharmacy.
- 3 **CREATE** your account at truerx.com/member-portal.
- 4 **DOWNLOAD** the app by searching “MyRxPlan” in the App Store or Google Play.

How do I continue my mail order service?

If your employer offers home delivery options, you will need to contact WB Rx Express as soon as possible at www.wbrxexpress.com/mail-order or 833-391-0126.

Is True Rx Health Strategists a pharmacy?

No, we're not a pharmacy. We're your pharmacy insurance provider. You will continue to receive medications at your local pharmacy while we work in the background to make sure you're getting prescriptions with ease and accuracy.

How do I get my prescriptions filled?

Soon, you will receive your new insurance card in the mail. Simply take your new insurance card to your local pharmacy. You can also access your card on your phone by downloading the "MyRxPlan" app.

How much will my medication cost?

You can find the cost of your medication by using the member portal at truerx.com/member-portal or by downloading the "MyRxPlan" app to compare prices at different pharmacies in your area.

What should I do if my claim is delayed or denied?

If you're having difficulties, please give us a call. Our patient care representatives are experts in your pharmacy benefits plan.



Ashley G., Pharmacist
True Rx Health Strategists

We're here to answer any additional questions.

Reach us at hello@truerx.com or 866-921-4047.

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